

INFORMATION AND REFERRAL NUMBERS

Dakota County Community Development
Agency



WHO can help me?
WHERE should I go?
WHY is it that way?
HOW can I fix this problem?
WHAT are my options?

MAKE THE CALL!

TABLE OF CONTENTS

General Help and Information.....	2
Child Information.....	3
Child Care Information.....	3
Financial Counseling.....	4
Crisis Services.....	4
Economic Assistance.....	4
Employment and Training Services.....	5
Energy Assistance.....	5
Family Self-Sufficiency	5
Homeownership Assistance	6
Food	6
Transportation.....	7
Health and Medical Services	7
Housing Services	8
Legal Services & Landlord/ Tenant relations.....	8
Lead Based Paint Information	9
Senior Information.....	9
Shelters	9
Metro Area Housing Authorities.....	10

Updated 8/09

GENERAL HELP AND INFORMATION SERVICES

FIRST CALL FOR HELP

211

Dakota County help line. Provides referrals for information and assistance. Cell phone users call 651-291-0211 or toll free 1-800-543-7709.

CAP AGENCY (Scott, Carver, Dakota County)

651-322-3500

2496 145th St. W.

Rosemount, MN 55068

www.capagency.org

Senior Dining, Energy Assistance, Housing Location Services, Housing Crisis Assistance, Head Start, Child Care, Getting There personal vehicle transportation program, Thrift Shop for all of Dakota County.

COMMUNITY ACTION COUNCIL

952-985-5300

20730 Holyoke Ave. W.

Lakeville, MN 55044-1256

www.communityactioncouncil.org

CAC provides 24 Hour Information and Referral and a variety of community services. Serves: Eagan, Burnsville, Apple Valley, Rosemount, Lakeville, Farmington, Empire, Vermillion, Marshan, Eureka, Castle Rock, Hampton, Douglas, Greenvale, and Randolph.

NEIGHBORS, INC.

651-455-1508

218 - 13th Avenue South

South St. Paul, MN 55075

www.neighborsmn.org

Provides emergency assistance, food, clothing, transportation, and emergency cash assistance, and information and referral on community services.

Serves: South St. Paul, West St. Paul, Inver Grove Heights, Lilydale, Sunfish Lake, Mendota, and Mendota Heights

HASTINGS FAMILY SERVICE

651-437-1292

121 3RD St E

Hastings, MN 55033

www.hastingsfamilyservice.org

Provides referrals, emergency assistance, food, clothing, school supply assistance, furniture, and holiday assistance. Serves residents of Independent School District 200 (Hastings, Vermillion, Welch, Hampton, Miesville, Marshan, Nininger, and Ravenna Townships).

UNIVERSITY OF MN EXTENSIONS

Research based educational programs and products help families make informed decisions for better health, financial security, and well-being.

Visit: www.extension.umn.edu/Family/

CHILD INFORMATION

EARLY CHILDHOOD FAMILY EDUCATION (E.C.F.E.)

WWW.ECFE.INFO

District 196	Information	952-431-8340
Serves Apple Valley, Rosemount, Eagan	Registration	952-431-8343
District 191		952-707-4150
Serves Burnsville, Eagan, Savage		
District 192		651-463-6432
Serves Farmington		
District 194		952-469-7395
Serves Lakeville		
District 197		651-405-2480
Serves West St. Paul, Mendota Heights, Inver Grove Heights, Lilydale, Eagan, Sunfish Lake, Mendota		
District 200		651-437-6111
Serves Hastings		

HEAD START

Dakota County – CAP Agency, Inc. **651-322-3500**

2496 145th St. W.

Rosemount, MN 55068

www.capagency.org/pages/headst.htm

A comprehensive pre-school program designed to promote the growth and development of children for low-income families.

CHILD CARE INFORMATION

MN Child Care Resource and Referral Network **1-888-291-9811**

www.mnchildcare.org

RESOURCES FOR CHILD CARING **651-541-0332**

www.resourcesforchildcare.org

Dakota County Child Care Assistance **651-554-5611**

Child care for low income families going to school, work, or job searching.

FINANCIAL COUNSELING

LSS FINANCIAL COUNSELING SERVICE

1-888-577-2227

www.lssmn.org

Lutheran Social Services (LSS) promotes financial education through workshops and classes on: Money Management, Budget Counseling, Debt Management, Consumer Protection, Building Good Credit, Saving and Investing, and Counseling that concerns Housing, Bankruptcy, Reverse Mortgage or Credit Reports.

CRISIS SERVICES

DAKOTA COUNTY CRISIS RESPONSE UNIT

952-891- 7171

The main goal of the Crisis Response Unit is to stabilize an immediate crisis and can provide such services as: telephone counseling, emergency food or shelter, and suicide prevention. Serves all Dakota County Residents 24 Hours a Day, 7 Days a Week

ECONOMIC ASSISTANCE

DAKOTA COUNTY ECONOMIC AND EMPLOYMENT ASSISTANCE

651-554-5611

1 Mendota Rd. W., West St. Paul

www.co.dakota.mn.us

Applications for programs are taken at the Northern Service Center between 8:00 – 9:45 A.M., Mon, Tues, Thurs, Fri (Intake closed on Wednesdays).

MFIP Minnesota Family Investment Program
Emergency Assistance - call your financial worker or
Minnesota Supplemental Aid
Child Support/Collection Services
Employment and Training
Child Care Assistance

EMPLOYMENT AND TRAINING SERVICES

MINNESOTA WORKFORCE CENTERS

www.mnwfc.org

**West St. Paul
Burnsville**

**651-554-5955
952-895-7600**

7:30 a.m. to 4:30 p.m., Monday through Friday

Career Planning, Vocational Counseling, Support Services, Training and Retraining, ETC
Job Club Series, Job Search Skills Workshop, On-the-job Training, Placement
Services...**FREE**

DCTC PROJECT WORK/PLAN

651-423-8777

<http://www.dctc.mnscu.edu/go/workers/>

Weekly meetings at Dakota County Technical College to meet with other professionals, get tips and advice for your career search, and learn about options and resources to advance your career.

WORKING OPPORTUNITIES FOR WOMEN

651-647-9961

www.careersolutionsinc.org

Displaced Homemaker Program—for people who need to make the change from homemaking to paid employment. The program helps you develop career and education plans and learn effective job-seeking skills. In a supportive environment the counseling staff will assist you.

ENERGY ASSISTANCE

CAP Agency

651-322-3500

Dakota County Emergency Assistance

651-554-5611

Salvation Army Heat Share

651-224-6946

FAMILY SELF SUFFICIENCY

A program established by Dakota County CDA and HUD to promote economic self-sufficiency among HCV (Section 8) participants. FSS offers a financial incentive to participants who successfully complete a Contract of Participation. Once you begin your Contract, any time that your **earned** income increases **and** your rent portion increases, money will be put into an escrow account for you to access upon obtaining full-time employment and being off all forms of welfare assistance.

**FSS Coordinator
Dakota County CDA**

651-675-4550

HOMEOWNERSHIP ASSISTANCE

HOUSING CHOICE VOUCHER HOMEOWNERSHIP

651-675-4471

Homeownership program for current HCV (Section 8) participants

HOME STRECH HOMEBUYER EDUCATION

651-675-4400

Home Stretch teaches potential homebuyers about the entire home buying process and the responsibilities of homeownership. Topics covered include: Budgeting and Credit Issues, Financing and Qualifying for a Home, Shopping for a Home, The Purchase Process, Closing on a Home and Life as a Homeowner.

CDA HOMEBUYER HOTLINE

651-675-4442

CDA MORTGAGE FORCLOSURE HOTLINE

651-675-4555

For a complete list of CDA homeownership programs and services visit:

www.dakotacda.org/homebuyers.htm

FOOD

COMMUNITY ACTION COUNCIL - FOOD PANTRY

952-985-5300

www.communityactioncouncil.org

Serves Apple Valley, Burnsville, Eagan, Farmington, Lakeville and Rosemount

NEIGHBORS, INC.

651-455-1508

www.neighborsmn.org

Serves residents of Inver Grove Heights, West St. Paul, South St. Paul, Mendota, and Mendota Heights.

HASTINGS FAMILY SERVICE

651-437-1292

121 3RD St E

Hastings, MN 55033

www.hastingsfamilyservice.org

Serves residents of Independent School District 200 (Hastings, Vermillion, Welch, Hampton, Miesville, Marshan, Nininger, and Ravenna Townships).

FARE FOR ALL

763-450-3880

Cooperative food purchasing allows consumers to buy food at discounted prices. No income eligibility requirements. More information can be found at:

www.emergencyfoodshelf.org

EMERGENCY FOOD SHELF NETWORK

Visit: www.emergencyfoodshelf.org

MN FOOD HELPLINE

1-888-711-1151

A helpline to enroll low-income Minnesotan's in the Food Support Program and help callers find emergency food assistance.

TRANSPORTATION

D.A.R.T.S.

1645 Marthaler Lane
West St. Paul, MN 55118

www.darts1.org

Transportation services for senior citizens and persons with disabilities.

651-455-1560

CAP AGENCY- GETTING THERE

2496 145th St. W.

Rosemount, MN 55068

www.capagency.org

Affordable vehicle leasing options for working families.

651-322-3544

HEALTH/MEDICAL

MEDICAL ASSISTANCE

Contact for low income households for assistance with paying medical expenses. Certain requirements apply.

651-554-5611

M.A.E.P.D.

Medical Assistance for Employed Persons with Disabilities. For persons receiving RSDI and working as well as previously/currently participating in the spend down program. Allows participants to enjoy the same benefits held under the spend down program without a monthly rate or spend down amount, as long as they collect one pay check a month.

651-554-5611

DAKOTA COUNTY PUBLIC HEALTH

Western Service Center

14955 Galaxie Ave.

Apple Valley, MN 55124-8579

952-891-7500

Northern Service Center

1 Mendota Rd. W. Ste.410

West St. Paul, MN 55118

Maternal and Child health, Public Health Nursing Service, Emergency Medical Services, Homemaker-Home health aide.

651-554-6100

MINNESOTA CARE

444 Lafayette Road

St. Paul, MN 55155

Health care coverage for eligible families.

651-297-3862 or outstate 1-800-657-3672

SENIOR DRUG PROGRAM

The Senior Drug Program can help you pay for your prescription drugs if you are: age 65 or over, have been a MN resident for six months, you have income and assets within guidelines, and you receive or apply for Qualified Medicare Beneficiary or Service Limited Medicare Beneficiary (contact 651-450-2611 for information on these Medicare programs).

1-800-333-2433

HOUSING SERVICES

AFFORDABLE RENTAL HOUSING INFORMATION

For vacancy listings and other affordable housing resources visit: www.housinglink.org

DAKOTA COUNTY CDA

651-675-4400

Contact the CDA for a copy of a vacancy listing or visit www.dakotacda.org

DAKOTA COUNTY SUPPORTIVE HOUSING UNIT

651-554-5751

Provides advocacy and case management to families in Dakota County that are homeless or at risk of becoming homeless. Information and referral, housing lists, transitional housing.

LANDLORD/TENANT RELATIONS; LEGAL SERVICES

SOUTHERN MINNESOTA REGIONAL LEGAL SERVICE (SMLRS)

651-222-4731

Legal services to low-income residents

HOME LINE

612-728-5767

A non-profit organization, provides free advice and information To Minnesota tenants about their rights. Calls are confidential.

ST. PAUL TENANTS UNION

651-221-0501

500 Laurel Avenue
St. Paul, MN 55102
No fees for information provided over the phone

DISPUTE RESOLUTION CENTER

651-292-7791

LANDLORD AND TENANTS RIGHTS AND RESPONSIBILITIES

651-296-3353

For a copy of a handbook. Or write:

Attorneys General's Office
1400 NCL Tower
St. Paul, MN 55101

HUD

612-370-3000

920 2nd Ave. S. Ste. 1300
South Minneapolis, MN 55402

LEAD BASE PAINT INFORMATION

Dakota County Public Health
Western Service Center
Northern Service Center

952-891-7500
651-554-6100

Poison Control

612-221-2113

SENIOR INFORMATION

D.A.R.T.S.

1645 Marthaler Lane
West St. Paul, MN 55118

651-455-1560

SENIOR LINKAGE LINE

Information and referral services

1-800-333-2433

SENIOR FEDERATION

Call for a directory of Senior Housing Developments

651-645-0261

MEALS ON WHEELS

To find the Local Meals on Wheels which serves the city in Dakota County that you live
call: **Rosemount:** 651-953-6814

Savage, Burnsville, Eagan, Apple Valley:

952-435-8116

CAP AGENCY

2496 145th St. W.
Rosemount, MN 55068

651-322-3500

SHELTERS

B. ROBERT LEWIS HOUSE

4345 Nichols Road
Eagan, MN 55122
Shelter for physically or emotionally abused women and children.
Serves residents of Dakota County.
Hours: 24 hours a day

952-985-5300

DAKOTA WOODLANDS

3430 Wescott Hills Drive
Eagan, MN 55123
Single and single pregnant women and women with children who need a place to live.
Serves Dakota County residents.
Hours: 24 hours a day

651-456-9110

**FOR INFORMATION ON FMR/PAYMENT STANDARDS AND UTILITY ALLOWANCES
OUTSIDE OF DAKOTA COUNTY VISIT WWW.HOUSINGLINK.ORG OR CONTACT:**

AGENCY	CONTACT PERSON	PHONE/FAX	RFLA DEADLINE
Bloomington HRA Bloomington Civic Plaza 1800 W. Old Shakopee Rd Bloomington, MN 55431	Main Phone # Kathy Warren (intake)	952-563-8937 952-948-8942 FAX: 952- 563-4977	15 th of the month
Metro HRA 390 Robert St N St. Paul, MN 55101	Main Phone # (A-L)Melissa Montbriand (M-Z)John Kinara	651-602-1428 651-602-1583 651-602-1047 FAX: 651- 602-1313	15 th of the month
Minneapolis PHA 1001 Washington Ave. No. Minneapolis, MN 55101	Main Phone # Kristi Clayson	612-342-1400 612-342-1409 FAX: 612- 335-4427	Will pro-rate but expect at least 2 weeks to process; <u>client</u> contacted by letter
Plymouth HRA 3400 Plymouth Blvd. Plymouth, MN 55447	Renate Melillo	763-509-5461 FAX: 763- 509-5407	15 th of the month
Richfield HRA 6700 Portland Avenue Richfield, MN 55423	Main Phone # Michelle Luna	612-861-9770 612-861-9768 Fax: 612-861-8974	No deadline.
St. Louis Park HA 5005 Minnetonka Blvd. St. Louis Park, MN 55416	Cindy Stromberg	952-924-2578 FAX: 952- 924-2663	15 th of the month
St. Paul PHA 555 N. Wabasha St. Ste 300 St. Paul, MN 55102	Elyse Bailey	651-298-5090 FAX: 651- 292-7917	No deadline; will pro-rate lease
Scott County HRA 323 So. Naumkeag Shakopee, MN 55379	Main Phone # Nicole Horner	952-402-9022 952-402-9022 FAX: 952- 496-2852	15 th of the month
South St. Paul HRA 125 Third Avenue North South St. Paul, MN 55075	Main Phone # Gabriela Gonzales	651-554-3270 651-554-3277 FAX: 651-554-3271	20 th of the month
Washington County HRA 321 Broadway Avenue St. Paul Park, MN 55071	Main Phone # Lucy Chaves	651-458-0936 651-458-0936 FAX: 651- 458-1696	1 st for the 15 th of the month 15 th for the 1 st of the month

For a complete list of Minnesota Housing Authorities, Payment standards and Portability information, visit: www.housinglink.org