INFORMATION AND REFERRAL RESOURCE GUIDE

Dakota County Community Development Agency

WHO can help me?
WHERE should I go?
WHY is it that way?
HOW can I fix this problem?
WHAT are my options?

MAKE THE CALL!

Updated 5/2014
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Service</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Help &amp; Information</td>
<td>3</td>
</tr>
<tr>
<td>Child Information</td>
<td>4</td>
</tr>
<tr>
<td>Child Care Information</td>
<td>4</td>
</tr>
<tr>
<td>Financial Counseling</td>
<td>5</td>
</tr>
<tr>
<td>Crisis Services</td>
<td>6</td>
</tr>
<tr>
<td>Economic Assistance</td>
<td>6</td>
</tr>
<tr>
<td>Employment &amp; Training Services</td>
<td>6</td>
</tr>
<tr>
<td>Energy Assistance</td>
<td>6</td>
</tr>
<tr>
<td>Family Self Sufficiency</td>
<td>6</td>
</tr>
<tr>
<td>Homeownership Assistance</td>
<td>7</td>
</tr>
<tr>
<td>Food</td>
<td>7</td>
</tr>
<tr>
<td>Transportation</td>
<td>8</td>
</tr>
<tr>
<td>Health &amp; Medical Services</td>
<td>8</td>
</tr>
<tr>
<td>Housing Services</td>
<td>9</td>
</tr>
<tr>
<td>Legal Services &amp; Landlord/Tenant Relations</td>
<td>9</td>
</tr>
<tr>
<td>Lead Based Paint Information</td>
<td>10</td>
</tr>
<tr>
<td>Senior Information</td>
<td>10</td>
</tr>
<tr>
<td>Shelters</td>
<td>10</td>
</tr>
<tr>
<td>Metro Area Housing Authorities</td>
<td>11</td>
</tr>
</tbody>
</table>

Updated 5/14
GENERAL HELP AND INFORMATION SERVICES

FIRST CALL FOR HELP – UNITED WAY 211

United Way 211 provides free, confidential information & referral services. Cell phone users call 651-291-0211 or toll free 1-800-543-7709.

CAP AGENCY (Scott, Carver, Dakota County) 651-322 3500
2496 145th St. W.
Rosemount, MN 55068
www.capagency.org

Senior Dining, Energy Assistance, Housing Location Services, Housing Crisis Assistance, Head Start, Child Care, Getting There personal vehicle transportation program, Thrift Shop for all of Dakota County.

360 COMMUNITIES 952-985-5300
501 East Highway 13, Suite 102
Burnsville, MN 55337
www.360communities.org

360 Communities provides 24 Hour Information and Referral and a variety of community services.


NEIGHBORS, INC. 651-455-1508
222 Grand Avenue West
South St. Paul, MN 55075
www.neighborsmn.org

Provides emergency assistance, food, clothing, transportation, and emergency cash assistance, and information and referral on community services.

Serves: South St. Paul, West St. Paul, Inver Grove Heights, Lilydale, Sunfish Lake, Mendota, and Mendota Heights
HASTINGS FAMILY SERVICE 651-437-7134
301 Second Street East
Hastings, MN 55033
www.hastingsfamilyservice.org

Provides referrals, emergency assistance, food, clothing, school supply assistance, furniture, and holiday assistance. Serves residents of Independent School District 200 (Hastings, Vermillion, Welch, Hampton, Miesville, Marshan, Nininger, and Ravenna Townships).

UNIVERSITY OF MN EXTENSION
Research based educational programs and products help families make informed decisions for better health, financial security, and well-being. Visit: www.extension.umn.edu/Family/

CHILD INFORMATION
EARLY CHILDHOOD FAMILY EDUCATION (E.C.F.E.)
WWW.ECFE.INFO

- District 196 952-431-8340
  - Serves Apple Valley, Rosemount, Eagan 952-431-8343
- District 191 952-707-4150
  - Serves Burnsville, Eagan, Savage
- District 192 651-463-6432
  - Serves Farmington
- District 194 952-469-7395
  - Serves Lakeville
- District 197 651-405-2480
  - Serves West St. Paul, Mendota Heights, Inver Grove Heights, Lilydale, Eagan, Sunfish Lake, Mendota
- District 200 651-437-6111
  - Serves Hastings
HEAD START 651-322-3500
Dakota County – CAP Agency, Inc.
2496 145th St. W.
Rosemount, MN 55068
www.capagency.org/programs-2/education/head-start/

A comprehensive pre-school program designed to promote the growth and development of children for low-income families.

CHILD CARE INFORMATION

MN CHILD CARE RESOURCE AND REFERRAL NETWORK 1-888-291-9811
www.mnchildcare.org 651-290-9704

THINKSMALL 651-641-0305
www.thinksmall.org

DAKOTA COUNTY CHILD CARE ASSISTANCE 651-554-5611
Child care for low income families going to school, work, or job searching.
www.co.dakota.mn.us/HealthFamily/PublicAssistance/Childcare/Pages/default.aspx

FINANCIAL COUNSELING

LSS FINANCIAL COUNSELING SERVICE 1-800-582-5260
www.lssmn.org
Lutheran Social Services (LSS) promotes financial education through workshops and classes on: Money Management, Budget Counseling, Debt Management, Consumer Protection, Building Good Credit, Saving and Investing, and Counseling that concerns Housing, Bankruptcy, Reverse Mortgage or Credit Reports.

CRISIS SERVICES

DAKOTA COUNTY CRISIS RESPONSE UNIT 952-891-7171
www.co.dakota.mn.us/healthfamily/handlingemergencies/help/pages/default.aspx
The main goal of the Crisis Response Unit is to stabilize an immediate crisis and can provide such services as: telephone counseling, emergency food or shelter, and suicide prevention. Serves all Dakota County Residents 24 Hours a Day, 7 Days a Week.
ECONOMIC ASSISTANCE

DAKOTA COUNTY ECONOMIC AND EMPLOYMENT ASSISTANCE
651-554-5611
1 Mendota Rd. W., West St. Paul
www.co.dakota.mn.us/healthfamily/publicassistance/pages/default.aspx

Dakota County administers many state and federal programs that provide aid for those in need. There are many different types of assistance programs that help with medical care, food, childcare and much more.

- Food Programs
- Medical Assistance
- Cash & Emergency Assistance
- Housing Assistance
- Child Care Assistance
- Data Privacy
- Report Fraud
- Overpayment Collections
- Forms

EMPLOYMENT AND TRAINING SERVICES

MINNESOTA WORKFORCE CENTERS
www.mnwfcs.org

- West St. Paul 651-554-5955
  - Dakotacowest.wfc@state.mn.us
- Burnsville 952-703-3100
  - Dakotacowest.wfc@state.mn.us

8:00 a.m. to 4:30 p.m., Monday through Friday

Career Planning, Vocational Counseling, Support Services, Training and Retraining, ETC
Job Club Series, Job Search Skills Workshop, On-the-job Training, Placement Services…FREE.
Displaced Homemaker Program—for people who need to make the change from homemaking to paid employment. The program helps you develop career and education plans and learn effective job-seeking skills. In a supportive environment the counseling staff will assist you.

ENERGY ASSISTANCE

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAP AGENCY</td>
<td>651-322-3500</td>
</tr>
<tr>
<td>DAKOTA COUNTY EMERGENCY ASSISTANCE</td>
<td>651-554-5611</td>
</tr>
<tr>
<td>SALVATION ARMY HEAT SHARE</td>
<td>651-746-3400</td>
</tr>
</tbody>
</table>

FAMILY SELF SUFFICIENCY

A program established by Dakota County CDA and HUD to promote economic self-sufficiency among HCV (Section 8) participants. FSS offers a financial incentive to participants who successfully complete a Contract of Participation. Once you begin your Contract, any time that your earned income increases and your rent portion increases, money will be put into an escrow account for you to access upon obtaining full-time employment and being off all forms of welfare assistance.

<table>
<thead>
<tr>
<th>Coordinator</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>FSS COORDINATOR</td>
<td>651-675-4536</td>
</tr>
<tr>
<td>DAKOTA COUNTY CDA</td>
<td></td>
</tr>
</tbody>
</table>
HOMEOWNERSHIP ASSISTANCE

HOME STRECH HOMEBUYER EDUCATION 651-675-4472
Home Stretch teaches potential homebuyers about the entire home buying process and the responsibilities of homeownership. Topics covered include: Budgeting and Credit Issues, Financing and Qualifying for a Home, Shopping for a Home, The Purchase Process, Closing on a Home and Life as a Homeowner.

CDA HOMEBUYER HOTLINE 651-675-4472
CDA MORTGAGE FORECLOSURE HOTLINE 651-675-4555
For a complete list of CDA homeownership programs and services visit: www.dakotacda.org/homebuyers.htm

FOOD

MN FOOD HELPLINE 1-888-711-1151
A helpline to enroll low-income Minnesotan’s in the Food Support Program and help callers find emergency food assistance.
www.hungersolutions.org

360 COMMUNITIES - FOOD PANTRY 952-985-5300
www.communityactioncouncil.org

NEIGHBORS, INC. 651-455-5000
www.neighborsmn.org
Serves residents of Inver Grove Heights, West St. Paul, South St. Paul, Mendota and Mendota Heights.

HASTINGS FAMILY SERVICE 651-437-7134
301 2nd Street East
Hastings, MN 55033
www.hastingsfamilyservice.org
Serves residents of Independent School District 200 (Hastings, Vermillion, Welch, Hampton, Miesville, Marshan, Nininger and Ravenna Townships).
FARE FOR ALL                763-450-3880
Cooperative food purchasing allows consumers to buy food at discounted prices. No income eligibility requirements. More information can be found at: www.fareforall.org

EMERGENCY FOOD SHELF NETWORK                     763-450-3860
Visit:  www.emergencyfoodshelf.org

TRANSPORTATION

D.A.R.T.S.                651-455-1560
1645 Marthaler Lane
West St. Paul, MN  55118
www.darts1.org
Transportation services for senior citizens and persons with disabilities.

HEALTH/MEDICAL

MEDICAL ASSISTANCE               651-554-5611
Contact for low income households for assistance will paying medical expenses. Certain requirements apply.

M.A.E.P.D.                 651-554-5611
Medical Assistance for Employed Persons with Disabilities. For persons receiving RSDI and working as well as previously/currently participating in the spend down program. Allows participants to enjoy the same benefits held under the spend down program without a monthly rate or spend down amount, as long as they collect one pay check a month.

DAKOTA COUNTY PUBLIC HEALTH

Western Service Center  Northern Service Center
14955 Galaxie Ave.  1 Mendota Rd.
Apple Valley, MN 55124-8579  West St. Paul, MN 55118
952-891-7500  651-554-6100

MINNESOTA CARE
444 Lafayette Road
St. Paul, MN  55155
Health care coverage for eligible families.

SENIOR DRUG PROGRAM – SENIOR LINKAGE LINE  1-800-333-2433
The Senior Drug Program can help you pay for your prescription drugs if you are: age 65 or over, have been a MN resident for six months, you have income and assets within guidelines, and you receive or apply for Qualified Medicare Beneficiary or Service Limited Medicare Beneficiary (contact 651-450-2611 for information on these Medicare programs).

HOUSING SERVICES

AFFORDABLE RENTAL HOUSING INFORMATION
For vacancy listings and other affordable housing resources visit: www.housinglink.org

DAKOTA COUNTY CDA  651-675-4400
Contact the CDA for a copy of a vacancy listing or visit www.dakotacda.org

DAKOTA COUNTY SUPPORTIVE HOUSING UNIT  651-554-5751
Provides advocacy and case management to families in Dakota County that are homeless or at risk of becoming homeless. Information and referral, housing lists, transitional housing.

LANDLORD/TENANT RELATIONS; LEGAL SERVICES

SOUTHERN MINNESOTA REGIONAL LEGAL SERVICE (SMLRS)  651-222-5863
Legal services to low-income residents

HOME LINE  612-728-5767
A non-profit organization, provides free advice and information to Minnesota tenants about their rights. Calls are confidential.
ST. PAUL ASSOCIATION OF RESPONSIBLE LANDLORDS (SPARL)
651-221-0501
1595 Selby Avenue, #104
St. Paul, MN 55102

DISPUTE RESOLUTION CENTER 651-292-7791

LANDLORD AND TENANTS RIGHTS AND RESPONSIBILITIES 651-296-3353
For a copy of a handbook contact via phone, or send a written request to:

    Attorneys General’s Office
    1400 NCL Tower
    St. Paul, MN  55101

HUD 612-370-3000
    920 2nd Ave. S. Ste. 1300
    South Minneapolis, MN 55402

LEAD BASE PAINT INFORMATION

DAKOTA COUNTY PUBLIC HEALTH
    • Western Service Center 952-891-7500
    • Northern Service Center 651-554-6100

POISON CONTROL 1-800-222-1222

SENIOR INFORMATION

D.A.R.T.S. 651-455-1560
    1645 Marthaler Lane
    West St. Paul, MN  55118

SENIOR LINKAGE LINE 1-800-333-2433
Information and referral services
SENIOR FEDERATION 651-645-0261
Call for a directory of Senior Housing Developments

MEALS ON WHEELS 612-623-3363
To find the Local Meals on Wheels which serves the city in Dakota County that you live call the number listed above.

CAP AGENCY 651-322-3500
2496 145th St. W.
Rosemount, MN 55068

SHELTERS

B. Robert Lewis House – 360 Communities 952-985-5300
Shelter for physically or emotionally abused women and children. Serves residents of Dakota County. Hours: Open 24 hours a day.

4345 Nichols Road
Eagan, MN 55122

DAKOTA WOODLANDS 651-456-9110
Single and single pregnant women and women with children who need a place to live. Serves Dakota County residents. Hours: Open 24 hour a day.

3430 Wescott Hills Drive
Eagan, MN 55123
For information on FMR/payment standards and utility allowances outside of Dakota County visit [www.housinglink.org](http://www.housinglink.org) or contact:

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>PHONE/FAX</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bloomington HRA</td>
<td>952-563-8937</td>
</tr>
<tr>
<td>Bloomington Civic Plaza</td>
<td>FAX: 952-563-4977</td>
</tr>
<tr>
<td>1800 W. Old Shakopee Rd</td>
<td></td>
</tr>
<tr>
<td>Bloomington, MN 55431</td>
<td></td>
</tr>
<tr>
<td>Metro HRA</td>
<td>651-602-1428</td>
</tr>
<tr>
<td>390 Robert St N</td>
<td></td>
</tr>
<tr>
<td>St. Paul, MN 55101</td>
<td></td>
</tr>
<tr>
<td>Minneapolis PHA</td>
<td>612-342-1400</td>
</tr>
<tr>
<td>1001 Washington Ave. No.</td>
<td></td>
</tr>
<tr>
<td>Minneapolis, MN 55101</td>
<td></td>
</tr>
<tr>
<td>Plymouth HRA</td>
<td>763-509-5412</td>
</tr>
<tr>
<td>3400 Plymouth Blvd.</td>
<td>FAX: 763-509-5407</td>
</tr>
<tr>
<td>Plymouth, MN 55447</td>
<td></td>
</tr>
<tr>
<td>Richfield HRA</td>
<td>612-861-9702</td>
</tr>
<tr>
<td>6700 Portland Avenue</td>
<td></td>
</tr>
<tr>
<td>Richfield, MN 55423</td>
<td></td>
</tr>
<tr>
<td>St. Louis Park HA</td>
<td>952-924-2579</td>
</tr>
<tr>
<td>5005 Minnetonka Blvd.</td>
<td></td>
</tr>
<tr>
<td>St. Louis Park, MN 55416</td>
<td></td>
</tr>
<tr>
<td>St. Paul PHA</td>
<td>651-298-5664</td>
</tr>
<tr>
<td>555 N. Wabasha St. Ste 400</td>
<td></td>
</tr>
<tr>
<td>St. Paul, MN 55102</td>
<td></td>
</tr>
<tr>
<td>Scott County HRA</td>
<td>952-402-9022</td>
</tr>
<tr>
<td>323 So. Naumkeag</td>
<td>952-402-9022</td>
</tr>
<tr>
<td>Shakopee, MN 55379</td>
<td>FAX: 952-496-2852</td>
</tr>
<tr>
<td>South St. Paul HA</td>
<td>651-554-3270</td>
</tr>
<tr>
<td>125 Third Avenue North</td>
<td>FAX: 651-554-3271</td>
</tr>
<tr>
<td>South St. Paul, MN 55075</td>
<td></td>
</tr>
<tr>
<td>Washington County HRA</td>
<td>651-458-0936</td>
</tr>
<tr>
<td>7645 Currell Blvd.</td>
<td>FAX: 651-458-1696</td>
</tr>
<tr>
<td>Woodbury, MN 55125</td>
<td></td>
</tr>
</tbody>
</table>

For a complete list of Minnesota Housing Authorities, Payment standards and Portability information, visit: [www.housinglink.org](http://www.housinglink.org)