

EXHIBIT 1A

Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income and very low-income, and extremely low-income families for the next five years. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.

Goals adopted by the Dakota County CDA include:

Create and Maintain Affordable Housing Opportunities

- Apply for additional rental voucher as they are available.
- Modernize public housing units utilizing over \$800,000 for public housing units per year.
- Compliance with VAWA requirements.

PROGRESS:

- **2019 awarded 20 Mainstream Vouchers**
- **2019 awarded funding for housing search assistance for Housing Trust Fund Program**
- **2019 – 40 PBV vouchers to a supportive housing project in Inver Grove Heights**
- **Additional local levy resources were earmarked for households on the Housing Choice Voucher waiting list and residing in Dakota Woodlands shelter.**
- **Administered an Emergency Solutions Grant (ESG) for the first time in 2013-2014. Served 45 households with ESG funds with a rapid re-housing program providing a mix of rental assistance, security deposits, or application fees.**
- **2015-2019 the CDA modernized and completely rehabilitated 33 units of Public Housing through Capital Funds.**
- **VAWA notification is posted on the CDA's website and applicant/participant documentation.**
- **Maintaining housing and/or subsidy when it has been determined protection by VAWA is warranted.**
- **Staff was trained on VAWA and its requirements in 2019.**

Strengthen Dakota County Communities

- Deconcentrate poverty by promoting mixed-income private developments when possible and maintaining scattered site public housing program.
- Promote self-sufficiency and asset development by continuing a Section 8 Family Self-Sufficiency program, incorporating services in housing units as feasible.

PROGRESS:

- **Offered a four part Financial Literacy Series for FSS participants.**
- **Received approval for 120 Public Housing Units through HUD Section 18**

Excellence in the Administration of Programs

- Maintain 95% or better occupancy/utilization rate for each CDA housing program.
- Earn a High Performer designation through the Public Housing Assessment System (PHAS) and the Section 8 Management Assessment Program (SEMAP).
- Provide quality service to customers and clients through open communication, offering extended hours once a month for working program participants, and completing no less than 98% of Section 8 recertifications on time.

PROGRESS:

- **Maintained 98% unit utilization for the HCV Program.**
- **Maintained High Performer designation for SEMAP and PHAS.**
- **Offer open late hours on a monthly basis.**
- **Obtain the maximum points for timely re-certifications established in SEMAP.**
- **Maintained 98% occupancy in our Public Housing Program**

Increase Public Awareness of Agency and Affordable Housing

- Promote housing programs through annual landlord conference and education.
- Promote initiatives through comprehensive communications program.
- Pursue opportunities for collaboration and partnership
- Promote the CDA on LinkedIn

PROGRESS:

- **Offer monthly owner workshops, Annual Owners Conference and hosted Landlord/Tenant Law Training.**
- **Built partnerships with local community services to benefit the residents of Dakota County as a whole.**
- **Promoting the Dakota County CDA housing and employment opportunities on LinkedIn.**

Attract, Retain and Develop Qualified Staff

- Offer career opportunities and benefits that successfully compete with other employers.
- Foster workplace environment where employees feel supported and encouraged to pursue on-going professional development.

PROGRESS:

- **Offer compensation and benefit package that is competitive with similar positions at housing authorities in the Twin Cities Metropolitan Area.**
- **Invest in professional development of all staff through local and national training opportunities.**
- **The CDA has a tuition reimbursement policy for continuing education.**